MyTMM

MyTMM is a web based application designed for Tokio Marine America, Customers and Producers to:

- Access Claim Detail Information
- View Adjuster Notes
- View Payment History
- Monitor Key Performance Reports
- Reports Losses
- OSHA Depository
- Utilize Reporting Tools
- Conduct Trend Analysis

MyTMM is provided as a value added service at no cost.

TOKIO MARINE AMERICA

AM BEST
A++
SUPERIOR
Financial Strength Rating

TMA is committed to the highest customer trust.
We exist to deliver ANSHIN
(safety, security and peace of mind) to our customers
by providing the highest quality services.

MyTMM

Claim Detail,
Adjuster Notes,
Key Performance Reports,
Online Claim Reporting,
Loss Reports,
Analysis...

MyTMM

Phone: (888) 854-8782
E-mail: cs.mytmm@TMAmerica.com

TOKIO MARINE AMERICA

ANSHIN   **MAGOKORO**   Protecting Our Global Community of Customers

SERVICE

Corporate Mission

TMA is committed to the highest customer trust. We exist to deliver ANSHIN (safety, security and peace of mind) to our customers by providing the highest quality services. We exist to be a Good Company: Enhancing Business Units through integrity and mutual respect.

TMA Core Values

- Teamwork
- Respect
- Empowerment
- Open Communication
- Ethical/Compliant Conduct
- Life Long Learning
- Magokoro (sincerity, courtesy and cordiality) in all of our endeavors.

Staff:

Knowledgeable and dedicated staff is available to answer your questions via our toll free hotline and also by email.

Training:

A range of training options are available including:

- Initial "Getting Started" sessions to begin using MyTMM immediately.
- Ongoing individual or group settings ranging from novice to advanced level users.
- Self help online user guide that answer most questions and provides detailed tutorials.

**For More Information
CONTACT US @**

**Phone: (888) 854-8782
Email: cs.mytmm@TMAmerica.com**

DASHBOARD

Standard Features:

Claim Detail Search - Our Quick Search service is a great way to retrieve claim detail, adjuster notes, payment transactions, and accident facts on one or many claims with similar attributes.

Key Performance Reports - These reports bring targeted information to every user's personal page.

Online Claim Reporting - Access to state specific on-line First Notice of Loss forms including FED OSHA log integration.

Loss Run Wizard - The loss run wizard allows users to effortlessly schedule a Loss Run report to be delivered by email at a specified frequency.
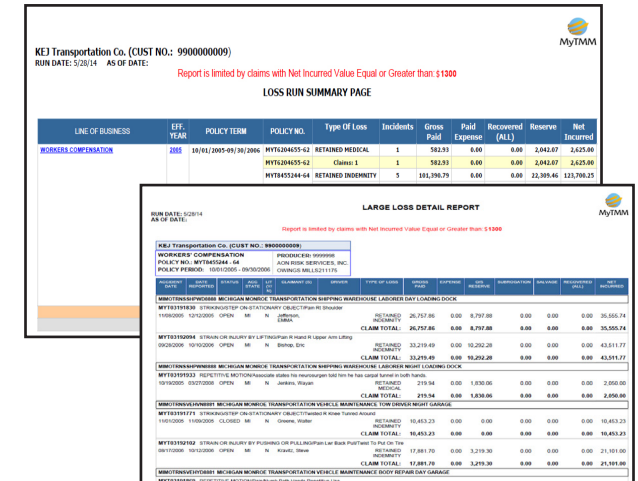
SECURITY

MyTMM utilizes several security measures to provide secured online data to our customers.

- Individual Sign On and Password protection.
- Differentiated Access for Account Level or Location Specific Users.
- Inactivate Session Time Out.
- Daily Data Verification/Compliance Review.
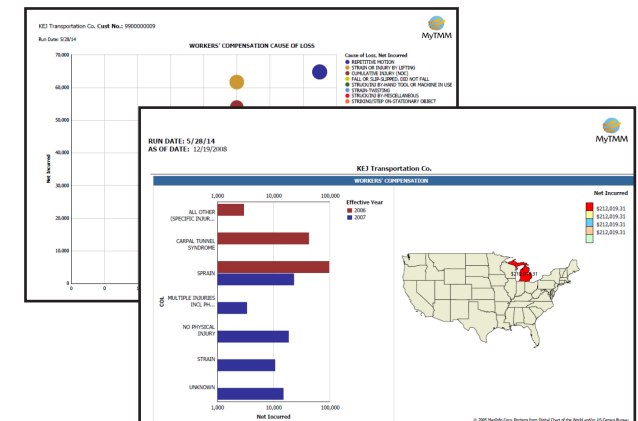- Active Log In protection.

REPORTING TOOLS

MyTMM is a robust and comprehensive reporting tool and analysis engine. With dozens of standard report templates as well as the capability to create custom reports.

MyTMM can deliver all of your reporting and analysis needs.

- Dozens of Pre Built Report Templates
- Customized Graphs/Charts
- Analysis/Trending
- Reports On Demand or by Schedule
- Multiple formats: Excel, PDF, HTML /Mobile