



TOKIO MARINE  
AMERICA

## CALIFORNIA MPN PROVIDER SEARCH INSTRUCTIONS

Our managed care vendor, First Health, provides access to their website to obtain a listing of industrial clinics and/or physicians within their network. If there are any questions or concerns regarding this, please send an e-mail inquiry to [managedcare@tmamerica.com](mailto:managedcare@tmamerica.com)

The website is: [www.coventrywcs.com](http://www.coventrywcs.com). The process to obtain a listing is as follows:

- 1) Click on **Client Login & Tools** in the toolbar at the top of the webpage.
- 2) Type “tokio” in **Client ID** field
- 3) Click on **Channeling Tools**.
- 4) The easiest way to search is to select **Address Search**.
- 5) Go to **Networks** and choose the network that your employer is participating in from the drop down menu :

✓ First Health Primary CA MPN

- 6) Enter the employer or injured worker’s home address.
- 7) Go to **Select Distance (miles)** and select the number of miles to the provider’s location.
- 8) Then **Select Provider Type** which usually is Occupational/Industrial Clinics.
- 9) Click on **Find Providers**.

Please note that if you participate in a state certified managed care program in other states there will be a different access standard. For access to these networks, please send an e-mail request to:

[managedcare@tmamerica.com](mailto:managedcare@tmamerica.com)

If you want to make an inquiry regarding a provider, you may also contact First Health via telephone at 1-800-937-6824.