



**TOKIO MARINE
AMERICA**

IMPORTANT NOTICE TO DELAWARE POLICYHOLDERS OFFERING PREMIUM REPAYMENT PLANS RELATED TO THE COVID-19 PANDEMIC

In response to the Delaware Department of Insurance Bulletin No. 117 reissued on July 2, 2020, Tokio Marine America (“TMA”) will offer our Delaware policyholders a 90-day interest and penalty-free repayment plan. This premium payment accommodation will apply to any Delaware policyholders with past due premiums from March 25, 2020 through July 1, 2020 and caused by a hardship due to the COVID-19 pandemic.

In order to be eligible for a past due premium repayment plan, you must contact TMA and make a request within two weeks from the date of this policyholder notice (whether received by mail or electronically). Please refer to the instructions below on how to contact TMA and demonstrate a financial hardship. In addition to making a request, you must sign the **Delaware Attestation** form that a financial hardship suffered by you is directly related to the COVID-19 pandemic and the State of Emergency, or any subsequent Executive Orders issued by the Governor of Delaware that closed businesses or ordered residents to remain at home unless performing an essential activity.

How to Demonstrate Financial Hardship

You must submit the **Delaware Attestation** form electronically by visiting our website <https://tmamerica.com/>, selecting the **Delaware Attestation** form and submitting your signature electronically. The electronic attestation form does not need to be notarized, however the attestation is a statement made under penalty of perjury.

You may contact TMA via email at directbillacct@tmamerica.com or write to us at:

Tokio Marine America
800 E. Colorado Blvd.
Pasadena, California 91101
Attn: Premium Accounting Department

Yours truly,

Tokio Marine America