

KENTUCKY PROVIDER SEARCH INSTRUCTIONS

How to obtain the Kentucky Medical Health Care Provider

When an employer uses a MHCP, the rules under 803 KAR 25:110 state; “All employees shall obtain medical services compensable under KRS Chapter 342 from a **Certified Managed Care System** of the employer except for those injuries or diseases for which continuing treatment was initiated prior to the date the MHCP for the employer was approved.”

This means that when an injured worker sustains a work related injury, *after the employer has implemented the MHCP program*, the injured worker **MUST** obtain treatment from within the Coventry MHCP network of providers.

You may go online to www.coventrywcs.com to obtain a Provider or Gatekeeper listing.

The process to obtain a listing is as follows:

1. Click on **Client Login & Tools** in the toolbar at the top of the webpage.
2. Type “**tokio**” in **Client ID** field
3. Click on **Channeling Tools**.
4. The easiest way to search is to select **Address Search**.
5. Go to **Networks** and choose **Coventry Integrated Provider** the dropdown menu.
6. Enter the employer or injured worker’s home address.
7. Go to **Select Distance (miles)** and select the number of miles to the provider’ location.
8. Then **Select Provider Type** which usually is Occupational/Industrial Clinics.
9. Click on **Find Providers**.

OR

Contact Coventry at 800-262-6122 for assistance to obtain a Provider or Gatekeeper listing.

Please note that if the employer participates in a state certified managed care program in California, Illinois, Texas or New Jersey there may be a different Managed Care network.

For access to these networks, please send an e-mail request to: managedcare@tmamerica.com