



TOKIO MARINE  
AMERICA

## PPO MEDICAL PROVIDER SEARCH INSTRUCTIONS

Our managed care vendor, First Health Coventry, provides access to their website to obtain a listing of industrial clinics and/or physicians within the First Health Coventry network.

The website is: [www.coventrywcs.com](http://www.coventrywcs.com). The process to obtain a listing is as follows:

- 1) Click on **Client Login & Tools** in the toolbar at the top of the webpage.
- 2) Type “**tokio**” in **Client ID** field
- 3) Click on **Channeling Tools**.
- 4) The easiest way to search is to select **Address Search**.
- 5) Go to **Networks** and choose “**Coventry Integrated Network**” from the dropdown menu.
- 6) Enter the employer or injured worker’s home address.
- 7) Go to **Select Distance (miles)** and select the number of miles to the provider’s location.
- 8) Then **Select Provider Type** which usually is Occupational/Industrial Clinics.
- 9) Click on **Find Providers**.

Please note that if you participate in a state certified managed care program in New Jersey, California Texas, Kentucky or Illinois there may be a different PPO network. For access to these networks, please send an e-mail request to:

[Rose.Ko@tmamerica.com](mailto:Rose.Ko@tmamerica.com)

If you want to make an inquiry regarding a provider for all other states you may also contact Coventry via telephone at 800-937-6824 and press option #1 for Workers Compensation.